



Customer Service Officer – Fremantle (WA)

- **Work with a dedicated and passionate team to deliver a 'life-altering' product**
- **Work Mondays & Fridays 8.30-5pm and Wednesdays 8.30-1pm**
- **\$21.00 - \$ 23.88 per hour + 15.4% super (\$40,273 - \$45,783 p.a. pro rata)**

We have an exciting opportunity for a highly organised Customer Service Officer who can represent Australian Hearing in the community and ensure our clients have a fantastic experience.

The Role

Reporting to the Area Manager, your responsibilities will include:

- Customer Service duties including counter and telephone enquiries
- Liaising extensively with our clients, many of whom are elderly and come from multicultural & indigenous backgrounds
- High level electronic appointment book management
- Data entry, receipting and banking
- Involvement in liaison and marketing / sales activities
- Minor hearing aid repairs

The Right Person

- Excellent people skills and the ability & interest to develop great relationships with our clients
- Experience in face to face customer service and office administration
- Ideally experience in marketing / sales & promotion activities
- Strong organisational & problem solving abilities
- A strong team player attitude
- A great attitude towards learning new tasks, adapting to change and multi tasking.
- Good computer skills
- A current driver's license is essential

You'll be motivated by providing solutions, meeting targets and being a part of a successful centre!

Why join us?

Australian Hearing has a strong team culture that focuses on developing and supporting our employees. You will enjoy a great salary with above average superannuation, regular increases and team performance bonuses.

If you are interested in this great opportunity please submit your application by emailing careers@hearing.com.au

For more information, please go to our website www.hearing.com.au or Lisa Teager, Recruitment & Branding Specialist on 02 9412 6971.

Australian Hearing is an Equal Opportunity Employer operating under Department of Human Services. Aboriginal & Torres Strait Islander peoples are encouraged to apply.