



Senior Marketing / Customer Service Officer

- **Work with a dedicated and passionate company to deliver a 'life-altering' product**
- **Monday to Friday – 8.30-5pm**
- **\$46,956 + 15.4% super**

Australian Hearing helps the Hearing Impaired in the community to reconnect with the world around them through hearing services in our large national network of hearing centres.

We are currently seeking a highly experienced Customer Service / Administrator to operationally run and grow our centre in Geraldton. Reporting to the Centre Manager in Fremantle, your key initial focus will be to generate new clients by contacting pharmacies, local GPs, community groups, nursing homes and other local health providers to arrange and provide screenings and short talks.

This role will see you working independently and running the centre through face to face and over the phone customer service, high level administration and minor hearing aid repairs.

This role is ideal for someone who is comfortable working autonomously with:

- Experience in sales / marketing
- Excellent people skills and the ability & interest to develop great relationships with our clients and stakeholders
- Experience in face to face customer service
- Strong organisational & problem solving abilities
- A strong team player attitude
- A great attitude towards learning new tasks, adapting to change and multi tasking.
- Good computer skills
- A current drivers license and car
- A background in the HEARING INDUSTRY or healthcare would be very highly regarded

You'll be motivated by providing solutions, meeting targets and being a part of a successful team!

Australian Hearing has a strong learning culture that focuses on developing and supporting our employees. We offer a flexible environment with a demonstrated belief in the work / life balance by offering a 9 day fortnight. You will enjoy a great salary with above average superannuation, regular increases and team performance bonuses.

If you are interested in this great opportunity, please submit your application by emailing careers@hearing.com.au quoting CSO/GER

For more information, please go to our website www.hearing.com.au or contact Lisa Teager, Recruitment & Branding Specialist on 02 9412 6971