



Customer Service Officer – Chatswood (NSW)

- Work with a dedicated and passionate team to deliver a 'life-altering' product
- Work Mon/Tues/Thurs – 24 hours per week – 8.30-5pm
- \$21.00 per hour + 15.4% super (\$40,273 p.a. pro rata)

We have an exciting opportunity for a highly organised Customer Service Officer who can represent Australian Hearing in the community and ensure our clients have a fantastic experience.

The Role

Reporting to the Area Manager, your responsibilities will include:

- Customer Service duties including counter and telephone enquiries
- Liaising extensively with our clients, many of whom are elderly and come from multicultural & indigenous backgrounds
- High level electronic appointment book management
- Data entry, receipting and banking
- Involvement in liaison and marketing / sales activities
- Minor hearing aid repairs

The Right Person

- Excellent people skills and the ability & interest to develop great relationships with our clients
- Experience in face to face customer service and office administration
- Ideally experience in marketing / sales & promotion activities
- Strong organisational & problem solving abilities
- A strong team player attitude
- A great attitude towards learning new tasks, adapting to change and multi tasking.
- Good computer skills
- A current driver's license is essential
- The ability to speak Mandarin or Cantonese would be ideal

You'll be motivated by providing solutions, meeting targets and being a part of a successful centre!

Why join us?

Australian Hearing has a strong team culture that focuses on developing and supporting our employees. You will enjoy a great salary with above average superannuation, regular increases and team performance bonuses.

If you are interested in this great opportunity please submit your application by going online to www.nexthire.com.au and searching for Customer Service Officer – Chatswood

For more information, please go to our website www.hearing.com.au or contact our Recruitment Partner at Nexthire, Emma Sweet on 03 8256 6561

Australian Hearing is an Equal Opportunity Employer operating under Department of Human Services. Aboriginal & Torres Strait Islander peoples are encouraged to apply.