



Centre Manager – Dee Why (NSW)

- Work with a dedicated and passionate team to deliver a 'life-altering' product
- A role that gives you full operational ownership of a busy hearing centre
- Circa \$75K + 15.4% super based on skills & experience

Australian Hearing is one of the largest hearing service providers in the world with a reputation for innovation and world-leading practices. Through over 110 Hearing Centres across Australia, we provide a range of services to a diverse range of clients including children, Indigenous people and hearing impaired seniors.

Leading a diverse team of clinicians and administration staff in our Dee Why Hearing Centre, you will enjoy the challenge of maintaining and growing the business, coaching and developing staff and building long lasting relationships with the local health community.

As Centre Manager you will:

- Work alongside your front of house staff to deliver a high quality service to our clients
- Have successfully led a small team to deliver on business objectives
- Manage the day to day operations of a busy hearing centre with a strong focus on quality service and profitability
- Identify and develop business and market share growth opportunities
- Have knowledge of the fundamentals of HR, finance, and marketing as they relate to the running of successful businesses
- Have outstanding people management skills
- Foster collaborative relationships with relevant stakeholders
- Have tertiary business qualifications and/or experience managing a business in a similar service based industry

We welcome interest from experienced people managers who embrace quality customer service, are dedicated to continual improvement and possess the enthusiasm to grow with us through innovation and community partnering.

Australian Hearing offers great benefits such as a demonstrated focus on career planning and development, bonuses based on the performance of your centre and other generous employment conditions.

If you are interested in this fantastic opportunity, please submit your application to recruitment@hearing.com.au quoting CM -DWH

For more information, please contact Lisa Teager on (02) 9412 6971